



*To Serve and Protect  
in Partnership with  
our Community*

**2022**

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**Saugeen Shores Police Service  
Annual Report**



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# Mission Vision Values

## **Vision:**

“To make Saugeen Shores the safest community in which to live, work and play”

## **Mission:**

“To Serve and Protect in Partnership with the Community”

## **Values and Ethics**

*In pursuit of our vision and mission we believe in:*

- *Providing quality service in a fiscally responsible manner*
- *Recognizing and communicating the value and contributions of all our members, partners and volunteers*
- *A commitment to continuous learning, training and development*
- *The importance of community policing*
- *Promoting a positive police image by the example we set*
- *Offering fair equitable service and respect for all diverse communities within Saugeen Shores*
- *Maximizing individual and collective skills within the police service*
- *Open, transparent and positive communication that encourages teamwork and public respect*
- *Being sensitive to the needs of victims of crime and other circumstances*
- *Working with the public to resolve complaints and being responsive to community input.*

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# Police Services Board

**Police Services Boards are legislated under Part III of the Police Services Act (sec 27)**  
**Responsibilities of boards:**

**As per Section 31(1) of the Police Services Act, a board is responsible for the provision of adequate and effective police services in the municipality and shall,**

- (a) appoint the members of the municipal police force;
- (b) generally determine, after consultation with the chief of police, objectives and priorities with respect to police services in the municipality;
- (c) establish policies for the effective management of the police force;
- (d) recruit and appoint the chief of police and any deputy chief of police, and annually determine their remuneration and working conditions, taking their submissions into account;
- (e) direct the chief of police and monitor his or her performance;
- (f) establish policies respecting the disclosure by chiefs of police of personal information about individuals;
- (g) receive regular reports from the chief of police on disclosures and decisions made under section 49 (secondary activities);
- (h) establish guidelines with respect to the indemnification of members of the police force for legal costs under section 50;
- (i) establish guidelines for dealing with complaints under Part V, subject to subsection (1.1);
- (j) review the chief of police's administration of the complaints system under Part V and receive regular reports from the chief of police on his or her administration of the complaints system.

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## 2022 Police Services Board



The composition of the 2022 Police Services Board (January to October) included (left to right): Greg Thede, Don Matheson, Secretary – Tracey Edwards, Dave Myette (Chair), Pat O’Connor, John Woodley

In November of 2022, following the Municipal Election, the composition of the Police Services Board changed. Members Dave Myette and Don Matheson retired from the Police Services Board, and new members of council – Deputy Mayor Diane Huber and Councilor John Divinski joined.



Diane Huber



John Divinski

Thank you to Dave Myette and Don Matheson for their years of service. Welcome to Deputy Mayor Huber and Councilor Divinski

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# Message from the Chief of Police



Thank you for taking the opportunity to review the 2022 Saugeen Shores Police Service Annual Report. The Annual Report provides an overview of the policing services we deliver, the challenges we have faced, and the excellent work and perseverance of our members and policing partners.

2022 proved to be a year of growth for the Saugeen Shores Police Service. We streamlined our processes, and continue to grow our service to meet the needs of our expanding community. I am proud of our community partnerships, and the positive steps toward enhancing the services that we

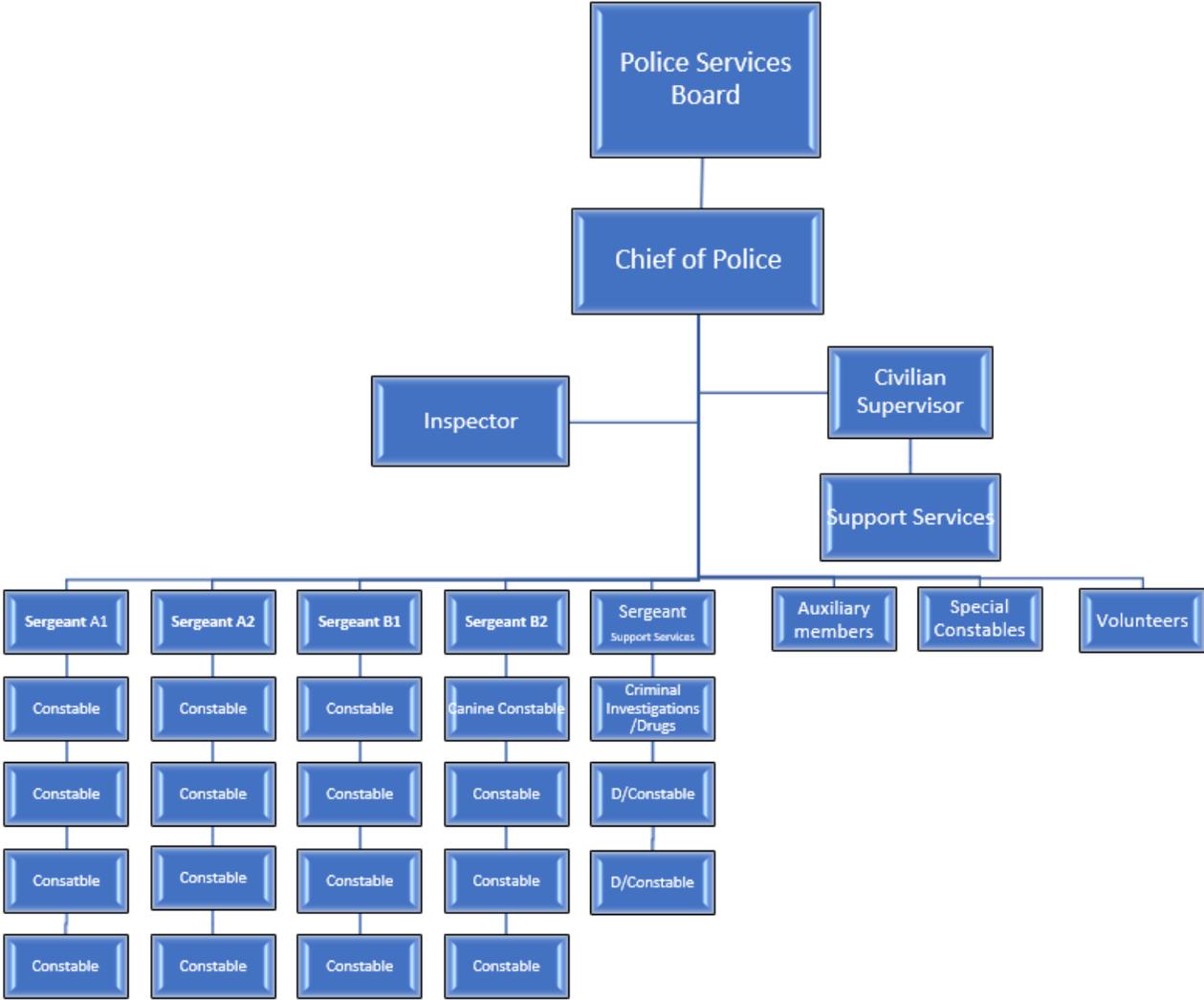
offer to meet the changing dynamics of Saugeen Shores.

I am proud to be trusted with the responsibility of leading such a great organization, and truly value and recognize the value and contributions of all our members, partners, and volunteers. Our members work in partnership with the community in a manner that encourages teamwork and promotes mutual respect. We strive to continually find new ways of engaging the community and working with all of our partners to make Saugeen Shores the safest community in which to live, work and play.

I sincerely thank everyone for their support, and look forward to working in partnership with everyone as we look towards the future.

Kevin Zettel  
Chief of Police

# Organizational Chart



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# Police Service Profile

The Saugeen Shores Police Service has an authorized strength of 25 uniform members. This has increase by 1 since 2021 and will continue to increase for the foreseeable future to keep pace with the rapid population growth in Saugeen Shores.

**The Saugeen Shores complement is comprised of:**

- **Chief of Police**
- **Inspector**
- **5 Sergeants**
- **2 Detective Constables**
- **16 Constables**

## History

In 1995 Southampton and Port Elgin Police Services amalgamated to form the first amalgamated services of its kind in Ontario. In 1997 Southampton-Port Elgin Police Service started policing Saugeen Township under contract. The services amalgamated in 1999 to form the Saugeen Shores Police Service.

Saugeen Shores Police Service polices Southampton, Port Elgin and Saugeen Township. This area is encompassed from the Saugeen town line at North Bruce north to the north boundary of Southampton west to Lake Huron and east to Bruce County Road #3 to the bridge just north of Paisley.

**Population: 15,908 (last census)**

**Area: 170.58 square kilometers**

**Total kilometers of roads: 432 kilometers, including Hwy 21 and county roads.**

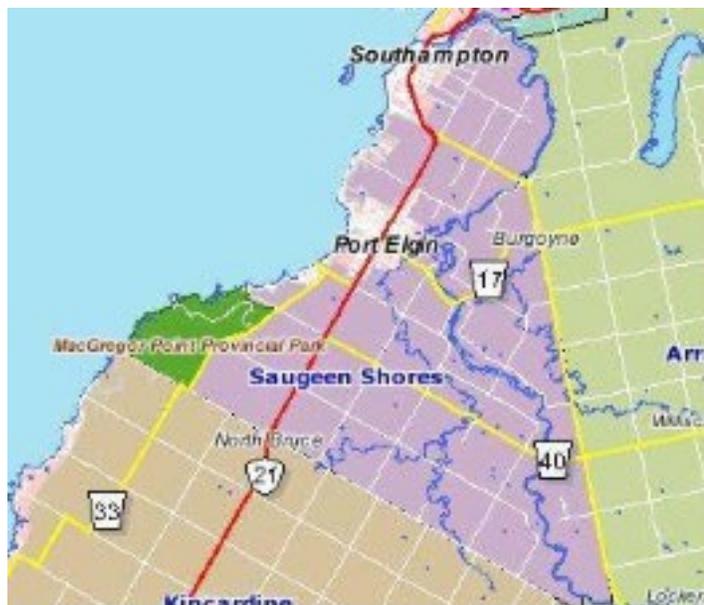
Saugeen Shores is on the Lake Huron coastline in Bruce County and covers 170 square kilometers. Provincial Highway 21 runs through Saugeen Shores. Saugeen Shores is the amalgamated municipalities of Port Elgin, Saugeen Township and Southampton.

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Port Elgin is home to half of the municipality's population. The community of Port Elgin has a thriving commercial core and service sector industries.

Southampton accommodates a well-established cottage community. The cultural and artistic heritage of the town is highlighted in Southampton with the Bruce County Museum and Cultural Centre, historical Chantry Island Lighthouse and Southampton Art School.

The agricultural lands of Saugeen Township and the Saugeen River all combine to showcase the community of Saugeen Shores. The Lake Huron shoreline has attracted summer residents for generations resulting in a vibrant cottage community.



### **Communication Centre**

Our communications centre is instrumental in the effectiveness and efficiencies of the Saugeen Shores Police Service. These dedicated members of the Owen Sound Police Service are often the first voice heard when someone calls in an emergency. We are proud to have these highly trained members as part of our team.

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The Saugeen Shores Police Service receives its dispatching and 911 services through a contract with the Owen Sound Police Service. Our radio transmissions have digitally encrypted technology that ensures our confidential transmissions cannot be overheard by anyone with a scanner. Government regulations, officer safety, quality of communications, and confidentiality of information are all reasons to be dispatched with digital encryption

### **Criminal Investigations / Drug Unit:**

Our Criminal Investigations Unit is overseen by Sergeant Ken Cook. In 2022, Detective Constable Greg Fletcher, and Detective Constable Laurel Hopkins were assigned on a fulltime basis and are responsible for investigating sexual assaults, drug offences, human trafficking, missing persons, and all major cases. In addition to a primary investigative unit, these members provide support services to our uniform members to aid in their investigations as needed.

The Criminal Investigations / Drug Unit also oversees:

- Sex Offender Registry
- ViCLAS (Violent Crime Linkage Analysis System)
- Major Case Management
- PowerCase
- Informant profiles
- Warrant applications

### **Support Services**

The Saugeen Shores Police Service is committed to continued education of our members to ensure that they are equipped with the knowledge, skills, and ability to respond to the wide variety of calls for service.

Continued education continued in 2022 as courses resumed as pandemic restrictions were lifted.

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## **Our specialty training includes:**

- Intoxilyzer technicians
- Scenes of Crimes Officers
- Use of Force Trainers
- School Resource Officers
- KIDS Program Officers
- Drug Recognition Evaluators
- Sexual Assault Investigators
- Offences Against Children Investigators
- Warrant writers
- K9 Officer
- Media Officers
- Standard Field Sobriety Officers
- Community Outreach
- DNA Officers
- Mental Health Crisis Response Training Officers
- Human Trafficking Investigations

## **Police Chaplain**

The Saugeen Shores Police Service is very fortunate to have Pastor David Baker as an honorary Inspector with our service. Pastor Dave is a great support and resource for our members, and helps us through difficult and emotional times. We thank Pastor Dave for his ongoing support and commitment to our service and the community.

## **Auxiliary Constables**

The Saugeen Shores Police Service is proud to have an Auxiliary Constable Program. Auxiliary Constables are volunteer members of our police service, who dedicate their time to assist with community functions, public events, and other policing activities under the supervision of a police officer. Our Auxiliary Constables enhance the community involvement and services provided by the Saugeen Shores Police Service.

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## New Hires

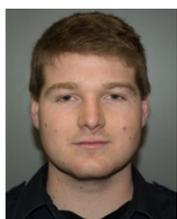


**In March 2022, Constable Dominick Veroni joined the Saugeen Shores Police Service as an experienced Constable. Cst. Veroni previously served with the Waterloo Regional Police Service.**



**In September 2022, Constable Kaley Tienhaara joined the Saugeen Shores Police Service as a Cadet and attended the Ontario Police College. Cst. Tienhaara was sworn in as a 4<sup>th</sup> Class Constable in December 2022.**

## Retirements:



**In June 2022, Auxiliary Constable Zack Zadow retired from the Saugeen Shores Police Service after 7 years of service. Zack started with the Saugeen Shores Police Service in July of 2015 as an Auxiliary Constable. Thank you to Zack for his years of dedicated service.**



**In December 2022, Zach Mowbray retired from the Saugeen Shores Police Service after 10 years of service. Zach Mowbray started with the Saugeen Shores Police Service in June of 2013 as an Auxiliary Constable and then began duties as a Special Constable in 2018. Thank you to Zach for his years of dedicated service.**

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# Projects and Partnerships

## KIDS Program

The KIDS (Knowledge, Issues, Decisions, Support) Program creates a learning environment between members of our police service and students at local schools that is safe and accepting. The program engages youth on topics that include: law, peer to peer relationships, online and social media awareness, drug awareness, and mental health awareness. Our Community Service officers are connected to 4 Elementary Schools: Ecole Port Elgin Saugeen Central School, Ecole St. Joseph's School, GC Huston Public School, and Northport Elementary School.

Our KIDS program is facilitated by Constable Ian Clark and Constable Matt Tutin.

## MMHART – Mobile Mental Health Addiction Response Team

On November 2nd 2020, the Saugeen Shores Police Service partnered with area police services and the Grey Bruce Mental Health and Addictions Service to implement the MMHART – Mobile Mental Health and Addiction Response Team.

Through MMHART, CMHA workers and police officers work as a team to:

- Assess, de-escalate on scene and provide resources to individuals in a mental health or addictions-related crisis
- Divert individuals from unnecessary hospital emergency department visits and involvement with the justice system
- Determine appropriate links to community services
- Improve individual and caregiver experiences
- Decrease stigma of individuals living with mental health and/or addictions issues
- Build and maintain effective partnerships between police services and health care agencies

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The MMHART service in our area has a mental health worker based out of the police station who self-dispatches and meets a uniformed officer at the scene of a crisis call. This self-dispatch approach allows the mental health worker to cover a larger geographic area and cover three days per week, with various rotating schedules.

### **Crime Stoppers**

Crime Stoppers is a civilian, non-profit, charitable organization that brings together the police services of a community, the media, and the community in the fight against crime.

The Crime Stoppers tip line is staffed by trained personnel who receive, process, and pass on tip information to investigating officers. Callers are given a code number which is used in all subsequent calls and callers do not have to identify themselves.

A reward of up to \$2,000 is offered to anyone providing information which leads to an arrest for a crime. Rewards may also be made for information leading to the recovery of stolen property, the seizure of illegal drugs or an arrest on an outstanding warrant.

The media is a very important component of Crime Stoppers. An unsolved crime may be re-enacted and shown on television or may be publicized in a newspaper, social media, or aired on the radio.

Note: If you have information about a crime, phone 1-800-222-TIPS(8477).

### **Problem Oriented Policing**

Problem Oriented Policing was coined by Professor Herman Goldstein as a policing strategy that involves the identification and analysis of specific crime and disorder problems in order to develop effective response strategies.

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The Saugeen Shores Police Service closely monitors crime trends, and works closely with our community partners to address the issues and find long-term solutions.

### **211 Program**

The 211 Program through the United way of Bruce Grey partners with the Saugeen Shores Police Service to hand out warm socks to those in need. Each pair of socks connects individuals to the resources in the local area.

### **Contingency Fund**

In cooperation with our local Rotary Clubs and churches, a contingency fund has been established and administered by the police service that allows our members to assist those in their time of need with food, transportation, clothing, or temporary shelter. This amazing fund allows us to bridge the gap while awaiting social service assistance.

Through the Contingency fund, the group has generously provided a supply of backpacks for women and men containing personal hygiene items, some items of clothing, a can opener, a water bottle, pen and notebook and a Tim Horton's card to purchase a hot meal and drink.

Further, the fund has purchased clothing, coats and other resources to help those in need.

These funds greatly assist members of our community during difficult times.

### **Teen Driver Safety Week**

The Saugeen Shores Police Service in partnership with the Safe Communities Grey - Bruce Committee work with local schools to address driving safety in an effort to address distracted driving, speeding, impaired driving, graduated licensing, and seatbelt use. Messages are shared through local high schools during the third week in October to promote safety in the areas that are the greatest concern when driving.

### **Positive Ticketing Campaign**

The Positive Ticketing Campaign was implemented at the Saugeen Shores Police Service by Constable Stacey Gordon. Constable Gordon approached local business to receive "certificates" for free items that could be given out to youth who police observe on

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patrol doing good deeds or following the rules. This engaging program helps to promote local business while providing our officers the opportunity to engage with youth in a positive manner. This program has grown over the years, and is an excellent way for our members to promote positive interactions within the community.

### **Vulnerable Person Registry**

The Saugeen Shores Police Service is proud to offer The Vulnerable Person Registry (VPR). VPR is a service in Saugeen Shores that allows caregivers of vulnerable persons to submit vital information to a database that will be used by police and other emergency services during a crisis situation. The program was implemented and facilitated by Constable Greg Fletcher.

### **Grey-Bruce Police Hospital Transition Protocol**

Grey-Bruce Police Hospital Transition Protocol is designed to enhance collaboration between hospitals and the police with the purpose of improving outcomes for individuals that have been apprehended by police officers under the Mental Health Act and subsequently accompanied to the nearest emergency department for medical clearance, mental health assessment, and care. The program has proven beneficial since implementation in late 2020.

### **Crime Analysis**

The Saugeen Shores Police Service analyzes crime trends and deploys resources to address problem areas and situations. Targeted enforcement ensures that our patrols have the greatest opportunity to prevent crime and disorder.

Our media officers work diligently to promote safety, and continually send out safety messages to address crime patterns. We closely monitor traffic complaint locations and work with our Town partners to analyze data obtained from traffic counts and portable speed signs to address safety concerns.

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- Traffic Initiatives focus on local concerns and complaint areas
  - Supervisors deploy resources to address high crime or problem areas
  - Members monitor school zones prior to and after school to help ensure the safe arrival and departure of students.
  - The implementation of various groups and organizations to assist in delivery options for community-based crime prevention initiatives.
  - Crime statistical data is analyzed through our NICHE records management system and the Crime Severity index.

### **Community Watch**

The Community Watch program in Saugeen Shores was created in 2002. This program provides the police with extra “eyes and ears” on the streets. Local volunteers assist the Saugeen Shores Police Service in the deterrence of unlawful activity within the community.

Community Watch members supplement police patrols and help reduce acts of vandalism and crime by keeping a watch over their communities. We are continually looking to recruit volunteers for this valuable partnership.

After pausing the program during the pandemic, we began active patrols in 2022.

Sergeant Chantel Primeau has assumed the role as our Community Watch Liaison Officer and works with the program coordinator Joe Sholtes to recruit, train and schedule volunteers.

We thank these volunteers for giving up their free time for the benefit of the community!

### **R.I.D.E. – Reduce Impaired Driving Everywhere**

The Reduce Impaired Driving Everywhere (RIDE) program is partially funded by a grant program. The Saugeen Shores Police Service is committed to actively patrolling the area

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to combat impaired driving, and ensuring that all of our patrol officers are trained in Standard Field Sobriety Testing (SFST). In addition to our SFST trained officers, we have 2 officers trained as Drug Recognition Evaluators (DRE) who perform advance testing on impaired drivers.

### **Special Olympics**

The Saugeen Shores Police Service proudly supports Special Olympics Ontario. The Law Enforcement Torch Run (LETR) is the largest public awareness fundraiser for Special Olympics. LETR for Special Olympics engages law enforcement worldwide championing acceptance and inclusion for people with intellectual disabilities, starting first with their own communities. Constable John Martin is the Saugeen Shores Police Service representative.

### **JOINT FORCES / INTERNAL TASK FORCES**

We value the partnerships that we have with our surrounding police services including:

- Hanover Police Service
- Ontario Provincial Police
- Owen Sound Police Service
- West Grey Police Service
- Neyaashiinigmiing First Nation Police Service

We support each other and assist in times of need. Crime and disorder do not recognize borders; the valuable sharing of information allows us to work together to solve crime and prevent offences.

The police leaders from these services meet on a bi-weekly basis to discuss current trends and identify training needs.

### **Saugeen Shores Fire Department**

The Saugeen Shores Fire Department and the Saugeen Shores Police continued to foster a strong friendship and working relationship in 2022. The Fire Department continues to

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share resources, knowledge, equipment, and support to help accomplish shared goals. We work closely with the Fire Department and their dedicated volunteers to provide support at collision scenes, fire scenes, and missing person incidents.

### **Human Trafficking – Joint Forces Operations**

In August of 2020, the Saugeen Shores Police Service, Owen Sound Police Service, Hanover Police Service, West Grey Police Service, and Neyaashiinigmiing First Nation Police Service in partnership with the Grey Bruce Public Health Unit and Victim Services received funding through the Solicitor General – Proceeds of Crime – Front Line Policing Grant to combat Human Trafficking

This Joint Forces Operation is fully funded through the grant, and will be used to provide enhanced community awareness and education, specialized police training for human trafficking investigators, investigative equipment, and to fund a crime analyst to assist with the investigations.

Police services will work together on projects and initiatives to combat Human Trafficking.

This 3-year grant will continue until March of 2023.

### **Community Safety and Policing Grants – Local Priorities 2019-20 to 2021-22**

The Community Safety and Policing Grant – Local Priorities provides the Saugeen Shores Police Service with \$48,750 per year over three years (2019-20 to 2021-22) to help offset the wages of a dedicated drug officer to address drug offences in Saugeen Shores. This grant concluded in March of 2022.

### **Community Safety and Policing Grants – Local Priorities 2022-23 to 2024-25**

Provincial Funding Stream - The “Prepared to Respond - Enhanced Sexual Violence & Harassment Investigations through awareness, education, and training initiative” grant application with an allocation of \$27,391.60 in 2022-23, \$27,422.00 in 2023-24 and \$25,457.20 in 2024-25, was approved for funding under the ***Provincial Priorities***

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**Funding Stream** of the 2022-23 – 2024-25 Community Safety and Policing (CSP) Grant (three-year grant cycle).

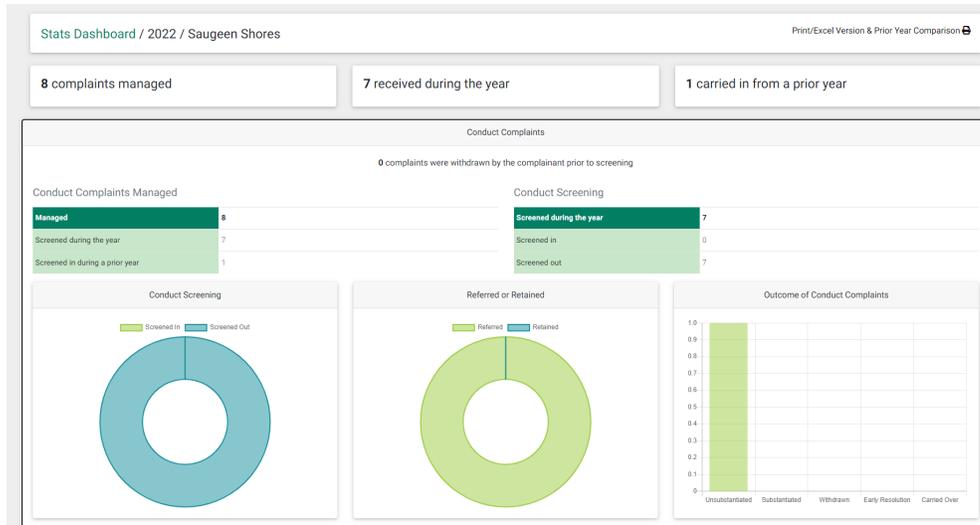
Local Funding Stream - The request for partial funding of the Support Services Supervisor who will be responsible for coordinating and implementing various projects within the Police Service that will be aimed at addressing crime and social issues on a sustainable basis. initiative, with an allocation of \$60,893.02 in 2022-23, \$60,893.02 in 2023-24 and \$60,893.02 in 2024-25, was approved for funding under the **Local Priorities Funding Stream** of the 2022-23 – 2024-25 Community Safety and Policing (CSP) Grant (three-year grant cycle).

# Public Complaints

“The Office of the Independent Police Review Director (OIPRD) is responsible for receiving, managing and overseeing all public complaints about municipal, regional and provincial police in Ontario. As an independent civilian oversight agency, we make sure that public complaints about police are dealt with in a manner that is transparent, effective and fair to both the public and the police” [www.oiprd.on.ca/about-us](http://www.oiprd.on.ca/about-us)

The Saugeen Shores Police Service believes in promoting a positive police image by the example we set, and in offering fair, equitable service and respect for all diverse communities within Saugeen Shores.

Members of the Saugeen Shores Police Service are expected to act with honesty and integrity and not abuse the powers and authority granted to them. Anyone who has had an interaction with police in Ontario can make a complaint through the OIPRD regarding conduct, policy, or service.



In 2022;

- 8 complaints were managed by OIPRD
- 7 received during the year
- 1 was carried over from a previous year
- All 7 were screened out by OIPRD

# Costs of Policing

The overall 2022 budget for policing services in Saugeen Shores:

	2022 Budget	2022 Actual
Revenue	\$513,053.13	\$574,896.91
Expenses	\$5,044,378.36	\$4,906,996.60
Total	\$4,531,325.23	\$4,332,099.69

2022 Surplus of \$199,225.54

EXPENSES: Actual Costs:

	Actual Cost	% of Budget
Salaries and Benefits	\$3,786,547.18	77.17
Dispatch and Contract Services	\$271,033.04	5.52
Licenses and Leases	\$41,470.16	.85
Materials and Supplies	\$170,019.20	3.46
Utilities and Insurance	\$56,885.77	1.16
Principal and Interest total	\$420,807.04	8.58
Fuel and Licenses	\$70,280.90	1.43
Transfers	\$89,953.31	1.83
TOTAL	\$4,906,996.60	100%

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# Performance Objectives, Indicators, & Results

The Police Services Act and its Regulations makes it a requirement that the Saugeen Shores Police Services Board, at least every three years, prepares a business plan that speaks to its core business functions and addresses how it will provide adequate and effective police services to the community it serves. As legislated, the business plan must provide quantitative and qualitative performance objectives and indicators relating to:

- 1. Community Based Crime Prevention Initiatives**
- 2. Community Patrol & Criminal Investigation Services**
- 3. Community Satisfaction**
- 4. Emergency Calls for Service**
- 5. Violent Crime**
- 6. Property Crime**
- 7. Youth Crime**
- 8. Assistance to Victims of Crime**
- 9. Road Safety**

The 2022 Annual Report will provide the results achieved during the 2022 fiscal year

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## Community Based Crime Initiatives (1)

### ***2020-2022 business plan goal:***

***“Develop initiatives that will increase the Saugeen Shores Police Service’s involvement with citizens, community groups, social agencies and neighborhood organizations in the development of crime prevention strategies and solutions”***

### **Performance Objectives / Measurement:**

**Mental Health Protocol / collaboration between police and mental health providers**

This was achieved in 2021, and we continued our partnership with MMHART (Mobile Mental Health Addictions Response Team) in 2022. MMHART continues to be a valuable asset to the Saugeen Shores Police Service since implementation in late 2020. The program allows for trained experts in the field of mental health to address mental health and addictions related issues while at the same time allowing officers to be clear to address other calls for service. The program continues to devote 24 hours per week, however the on-call urgent response team remains on-call 24 hours a day / 7 days a week.

**Problem-solve issues through continued partnerships with social agencies and the community following the new Community Policing Model / record the number of meetings / hours committed to multi-group partnerships**

This is a continuing effort and a yearly commitment for the Saugeen Shores Police Service. We remained committed to these meetings though alternative formats (Zoom, Teams). These venues allowed for continued communications and collaboration even during continued difficult times. Social agencies that we collaborated with include:

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- ✓ FASD / CAST – Fetal Alcohol Spectrum Disorder (in person and Zoom option)
  - ✓ Violence Prevention Grey Bruce
  - ✓ Safer Communities Committee / STAR (weekly meetings via Zoom)
  - ✓ Grey / Bruce Alcohol working group
  - ✓ Special Olympics

Maintain Relationship with Victim Services and provide space at our facility / record the number of referrals

2022 was a year of re-structuring and change for Victim Services. Victim Services stopped coming to our station, however the services were still available by phone.

Move Situation Table (S.T.A.R. – Situation Table for Acute Risk) from a Pilot Project to a formalized service delivery model in Grey Bruce / record the number of at risk persons and families that have been assisted

This was accomplished in 2021 (see 2021 Annual Report).

We continue to attend weekly meetings in 2022 and train our members on STAR.

Maintain RIDE Grant and on duty RIDE programs / record grant RIDE and on duty RIDE programs devise and maintain standard

The Ministry of the Solicitor General has granted the Town of Saugeen Shores allocations under the 2022-2023 / 2023-2024 R.I.D.E Grant Program. Year 1 allocation is \$8,800, and year 2 allocation is \$8,700 to offset the costs for sworn officer's overtime and paid duties for R.I.D.E. programs in Saugeen Shores.

In addition, the Saugeen Shores Police Service promotes proactive "on-duty" R.I.D.E. programs at all hours of the day and night – 7 days a week

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web based cloud access to security cameras / record usage to solve crimes and alert public

This is not a Police Initiative, however has been addressed by the Town of Saugeen Shores council through a by-law. Security cameras will be the sole responsibility of the Town, and any evidence obtained showing the commission of a criminal offence will be shared with the Saugeen Shores Police Service to help further the investigation and support charges where warranted.

High School Resource Officers / Continue to assign liaison HRO at SDSS to help Students and teaching staff monitor and collect hours spent

In 2022, officers resumed patrols of SDSS, and assisted with presentations and educational events. We value the relationships with our educational partners, and look forward to continuing this relationship in the future.

In depth review of deployment model for Uniform Patrol / Measure crime peaks and most common times for calls for service

The Saugeen Shores Police Service conducts daily briefings and analysis of past calls to effectively deploy our members to areas of concern. Officers are deployed to zones within Saugeen Shores to address the concerns. The use of our OnCall Analytics program helps us to determine the busiest times and areas to help deploy our resources.

Foot patrols of core areas in Southampton and Port Elgin / Record and review hours spent

Members of the Saugeen Shores Police Service are expected to complete foot patrols as part of their daily duties. In 2022, our members logged 1521 foot patrols / community engagement events. These foot patrols allow our officers the opportunity to interact with community members and address community concerns

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## Community Patrol and Criminal Investigations (2)

### *2020-2022 business plan goal*

*“Continue to strive toward creating a safer community by providing a more visible uniform police presence and by ensuring our general and directed patrols are both effective and efficient”*

### **Performance Objectives / Measurement:**

review and if necessary adjust our deployment strategy to provide a more visible and responsive police service while maintaining officer safety & implement a Positive ticketing programs with community partners / continue to monitor the growth of the Town and identify potential pressure points, conduct a review of current uniform deployment, and a determination of adjustments that are required

With staffing increases, our deployment now consists of a deployable platoon system consisting of a Sergeant and 4 constables per platoon. The platoons are augmented with our Criminal Investigations Unit, Auxiliaries, and Special Constables.

The positive ticketing program for youth continues to be a success and will continue in future years.

Ensure that general and directed patrols are reflective of community input and identified issues. Realignment of patrol zones to ensure appropriate coverage & to develop directed patrol initiatives that are responsive to community needs while falling within our core policing obligations. / Ongoing communication to general patrols of pertinent community concerns, monitor responses to specific community concerns that were addressed via directed patrol, monitor the levels of impaired driving and drug enforcement conducted by uniform patrol members / monitor enforcement statistics

Our service delivery continues to evolve to address areas of concern within Saugeen Shores. Our directed patrols are determined through continuous assessment of our

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calls for service, and citizen requests. This proactive approach allows us to concentrate our efforts to areas of concern to address crime, traffic complaints, and other disorder.

### Continue Community Watch Program / Record volunteer hours for Community Watch

Our Community Watch program continues to be a valuable asset to the community. Under the supervision and organization of volunteer Joe Sholtes, our Community Watch Program continues to grow.

We thank all of our volunteers for their participation in this very worthwhile program.

### ***2020-2022 business plan goal***

***“Continually promote and ensure excellence in criminal investigation services”***

Consistently strive to produce the highest quality cases for presentation in court and add investigative capability relating to Internet Child Exploitation, Technological-Cyber-crime, crime analysis. Enter into a formal protocol with the Crown Attorney / all investigations are reviewed by qualified supervisors for quality control. Illicit feedback for improvement from the Crown Attorney. Establishment of a formal protocol with the Crown Attorney

The Saugeen Shores Police Service is committed to ensuring the highest level of investigations are completed by our members. Criminal and Provincial charges are submitted by the investigating officer and reviewed in detail before being sent to the Crown Attorney for prosecution. Frequent meetings with the Crown Attorney help to identify current issues and changing caselaw / procedures to ensure that members are kept up to date and provide accurate and fulsome information to the Crown.

Ensure a high standard of criminal investigations by accessing quality training and arrange for the training Sgt. to provide Search Warrant training to platoon members / Newly appointed members to CID and its related units have or receive the necessary core competency training within 12 months or as soon as practicable. Members of

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investigative units are afforded relevant professional development training opportunities

Our Criminal Investigations Unit continues to receive advanced levels of training through the Ontario Police College and Canadian Police College to ensure they are equipped with the knowledge and resources to conduct major case investigations.

Ensure that human resources within CID and its related units are adequate and optimally deployed / case-loads of members within investigative units are monitored and assessed. That vacancies within CID and related units are filled as soon as practicable

In 2022, we initiated a secondment position for the CID that will be implemented in 2023. This will allow for a fluid transfer of information and succession planning to ensure that CID continues to be a valuable asset to the Saugeen Shores Police Service.

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## Community Satisfaction (3)

### *2020-2022 business plan goal*

*“Enhance community satisfaction with the performance & competency of the Saugeen Shores Police Service & linking the Services’ goals & objectives to those identified”*

### **Performance Objectives / Measurement:**

ongoing participation and interaction with community organizations and stakeholders / synthesizing of the community and the Service goals & objectives

The Saugeen Shores Police Services continues to engage the public and community organizations to ensure optimal interaction to align with the services goals and objectives. The interactions take place during our daily foot patrols, as well as calls for service.

information sharing with Town Council / semi-annual Board & Service presentations to Town Council & sharing of annual reports and business plan

As the Chief of Police, I prepare monthly reports to the Police Services Board members reporting on the activities, personnel, initiatives, and the work completed and planned to ensure the delivery of adequate and effective policing services for the Town of Saugeen Shores. Our monthly meetings allow board members the opportunity to ask questions and direct activities through their policies.

The Saugeen Shores Police Service in partnership with the Town of Saugeen Shores leaders, prepare a major-initiatives report that is presented to Town Council on a quarterly basis. This updates Council on the endeavors and allows them to better understand the projects that are taking place

Citizens Police Academy / better understanding of services police provide to community

This was not accomplished during this reporting cycle. Although an excellent opportunity, the time commitment far exceeded the available time to implement.

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facilitating member participation on Boards and Committees in the community /  
monthly reports to the Board on member activity on Boards and Committees

Our members are active in the community and participate in many extra-curricular activities and boards within the community. My monthly reports to the Police Services Board highlights many of the activities our members undertake.

Using the community survey results which identified specific concerns and reporting on activities to address those concerns / monthly reports to the Board on activities, undertakings and crime statistics

Monthly reports to the Police Services Board members are prepared, reporting on the activities, personnel, initiatives, and the work completed and planned, to ensure the delivery of adequate and effective policing services for the Town of Saugeen Shores. Our monthly meetings allow board members the opportunity to ask questions and direct activities through their policies. Minutes of previous board meetings can be found on our website at <https://saugeenshorespolice.com/board/minutes/>

Citizens of Saugeen Shores and the surrounding area are encouraged to read the minutes of the meetings to gain a better understanding of the day-to-day operations of the Saugeen Shores Police Service.

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## Emergency Calls for Service (4)

### *2020-2022 business plan goal*

*“To manage emergency calls for service in a timely, effective and efficient manner”*

### **Performance Objectives / Measurement:**

Implementation of High-Risk Entry Team with consideration for Containment Team in the future, and to ensure that the service has an adequate number of trained crisis negotiators / new members of HRE receive provincially mandated training & participation in inter-agency training

This objective was not met during the 2022 reporting period. The concept of a High-Risk Entry Team was originally planned as a Joint-Services Initiative, where surrounding police services would identify members of their service to train together to form a high-risk entry team. Joint-Services training has been initiated, with hopes of implementing a high-risk entry team in upcoming years. Working closely with our neighboring police services will allow us to learn from each other, and provide additional resources for large-scale events.

Ensure that members performing the dispatch/communicator function possess the necessary core competencies / providing any necessary training for communicators to ensure they have the necessary knowledge, skills, and abilities & increase in the number of staff members as required

The responsibility for training of dispatch/communicators is the responsibility of the Owen Sound Police Service. The Owen Sound Police Service members receive training to the provincial standards and continue to provide high quality service on a contract basis to the Saugeen Shores Police Service.

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Participate in multi-agency training exercises with other Saugeen Shores and area emergency service providers / track the number of multi-agency training exercises in which service members participate

The Saugeen Shores Police Service continued to participate in shared training services with the Hanover Police Service, Owen Sound Police Service, and West Grey Police Service. Bi-annual Use of Force training allows our officers to train with our policing partners, and facilitates working relationships that improve our joint-forces operations. In 2022, members from both services participated in spring and fall use of force training, in addition to other training sessions throughout the year.

Train and maintain a canine unit / establish a training regime & participation in training opportunities

In 2020, the Saugeen Shores Police Service welcomed canine “Riker” to strengthen our service delivery. Constable Erik Luscombe and “Riker” have completed their basic training program in Toronto under the direction and supervision of the Toronto Police Service. This certifies the team as a general purpose K9 response. Erik and Riker continue to train together daily to enhance their skills and teamwork.

	TOTAL INCIDENTS	TOTAL CHARGES
<b>2020</b>	<b>11,114</b>	<b>2,975</b>
<b>2021</b>	<b>11,427</b>	<b>2,970</b>
<b>2022</b>	<b>11,174</b>	<b>2,932</b>

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## Violent Crime (5)

### *2020-2022 business plan goal*

*“To continue working toward our Vision of Success”*

### **Performance Objectives / Measurement:**

#### **To continue working toward our Vision of Success**

The Crime Severity Index (CSI) monitors the severity level of police-reported crime. The CSI measures the overall seriousness of crime from one year to the next by tracking both the prevalence of crime within a community, and the seriousness of the crimes committed. This provides a better understanding of the impact that crime has on individual community members, their families, and the community as a whole.

In October of 2023, all police services will receive information from Statistics Canada regarding the 2022 Police-reported Crime Statistics.

**Participate in community task forces and educational programs / continued liaison with Children’s Aid Society, between Domestic Violence Coordinator, community partners, courts. Also continued participation in Violence Prevention Grey Bruce and continue with High School Resource Officer program**

The Saugeen Shores Police Service has continued active participation in community task forces and educational programs, most notably Grey-Bruce Community Safety and Wellbeing Plan. This plan helps guide our deployment and resources.

The goal of Community Safety and Well-Being Plan is to achieve sustainable communities where everyone is safe, has a sense of belonging and opportunities to participate, and where individuals and families can meet their needs for education, healthcare, food, housing, income and social and cultural expression to ultimately lead to a reduction in crime across the region.

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Our members remain actively involved with numerous government and social agencies to assist us in working toward our vision of success. We feel that it is very important to involve the community in solutions, and we will continue to work closely with all agencies to improve the quality of life for citizen in Saugeen Shores and the surrounding communities

Ongoing training for members regarding violent crime investigation and deterrence / ensure service members who investigate violent crime occurrences have the necessary knowledge, skills and abilities which includes - Ongoing Domestic Violence Training - continued interaction with Victim Services - continued liaison with the Victim/Witness Assistance Program - On-going communication with community partners and service providers

Ongoing and continuous training is essential for both our uniform members, and members of our Criminal Investigations Unit. Our investigations are conducted in a methodical manner, adhering to our procedures derived from Provincial Adequacy Standards.

All members receive ongoing training in violent crime investigation and deterrence both through internal training and training at outside training centers including the Ontario Police College.

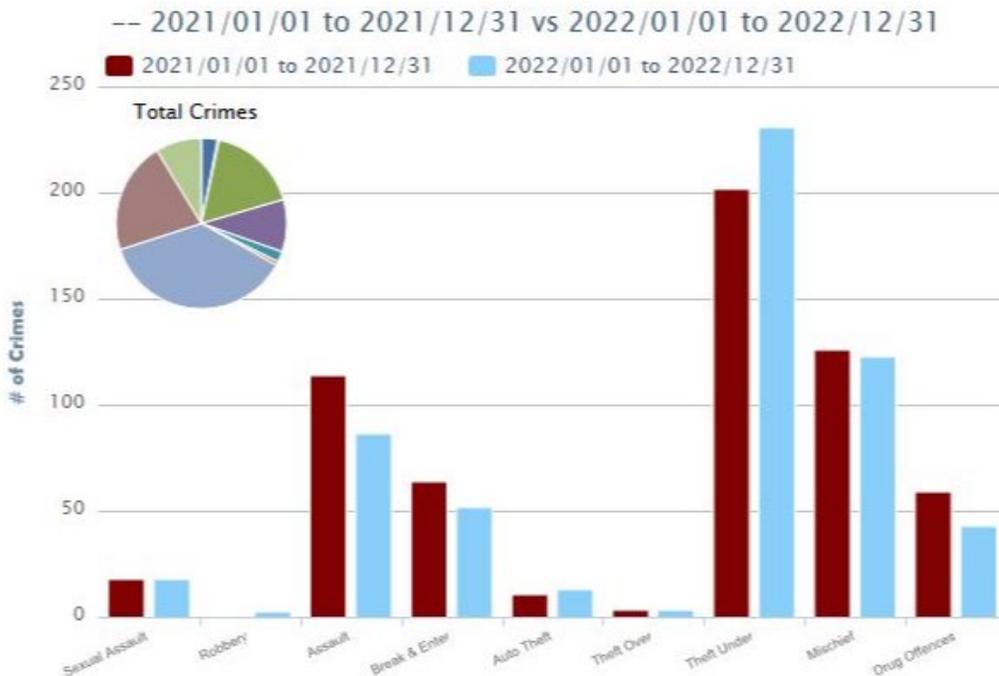
Through a successful Community Safety and Policing Grant obtained in 2022, we received funding to provide an additional 240 hours of training per year for the next 3 years on sexual violence and harassment related investigative courses. This grant funding also pays for the wages and lodging while on the courses. This will help provide 3 members per year with additional training opportunities.

## Property Crime (6)

### 2020-2022 business plan goal

*“To develop internal and external programs and measures to address property crime issues”*

collaboratively facilitate a decrease in property crime rates while improving upon clearance rates / comparison of local property crime & clearance rates to those of provincial and national statistics



Offence	2021/01/01 to 2021/12/31	2022/01/01 to 2022/12/31	% Change	Average
Theft Under	202	231	14.36	216.5
Mischief	126	123	-2.38	124.5
Assault	114	87	-23.68	100.5
Break & Enter	64	52	-18.75	58
Drug Offences	59	43	-27.12	51
Sexual Assault	18	18	0	18
Auto Theft	11	13	18.18	12
Theft Over	4	4	0	4
Robbery	0	3	300	1.5

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Through our proactive targeted patrols and community initiative, the Saugeen Shores Police Service works with community members to collaboratively facilitate a decrease in property crime rates and improve clearance rates.

provide the community with Crime Prevention tips through the media and public to reduce property crime / monitor the number of public information notices issued along with public meeting attended by the Community Relations officer and Media Relations officer

Saugeen Shore Police Service continues to engage the public in creative and entertaining ways through our media officers. Our media shares important tips to the community and surrounding area through our twitter, Instagram, and Facebook accounts. Members of our police service also attend and present at public information sessions, and continue to offer helpful advice and tips on Crime Prevention Through Environmental Design (CPTED).

Crime prevention initiatives include sharing messages on our media and social media platforms, as well as in-person presentations to area groups. We promote fraud awareness, lock it or lose it, internet safety, and any other requested topics of concern through our safety seminars and presentations.

Monthly reports to our Police Service Board detail the events from the previous month.

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## Youth Crime (7)

### **2020-2022 business plan goal**

**“To be an active partner in providing educational opportunities and on-going support programs to assist young people in making positive life-style choices”**

#### **Performance Objectives / Measurement:**

**Deliver and participate in educational programs targeting young people / continue to offer KIDS program at our local schools. Monitor activities of Community Services Officer and High School Resource Officers via monthly reports.**

Constable Ian Clark and Constable Matt Tutin continue to attend local schools to deliver the KIDS Program (Knowledge, Issues, Decisions, Support). The KIDS Program creates a learning environment between members of our police service and students at local schools that is safe and accepting.

**Continue to work with community partners to refer young offenders to diversion programs. Continue to access young persons who are at risk and engage the “Situation Table” model to provide the proper care before they enter the criminal judicial system / assign of officers to Situation Table duties & measure outcomes from referrals**

The STAR Program (Situation Table for Acute Risk) promoted through the Community Safety and Well Being Plan ensures that a member of our police serve attends a weekly meeting in an effort to identify members in our community who are at high risk and need assistance. The STAR group brings together community partners to find solutions to problems, and promotes the use of collaborative thinking to ensure a multi-faceted approach.

liaise with community partners involved with young people and delivery of social media awareness and security / monitor the participation of Service members with our community partners to address youth crime

Though seminars and school involvement, our members take the opportunity to educate young people on laws, peer pressure, and social issues.

<b>Youth Crime</b>	<b>2022</b>	<b>2022</b>	<b>2021</b>	<b>2021</b>
	<b>Charged</b>	<b>not charged</b>	<b>charged</b>	<b>not charged</b>
<b>Crimes of Violence</b>	9	11	6	16
<b>Property Crimes</b>	7	17	3	16
<b>Other Crimes</b>	0	2	1	2
<b>Drugs</b>	0	0	0	1
<b>Other Federal Statutes</b>	0	0	0	0
<b>Criminal Code Traffic</b>	0	0	0	0
<b>TOTAL</b>	<b>16</b>	<b>30</b>	<b>10</b>	<b>35</b>

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## Assistance to Victims of Crime (8)

### *2020-2022 business plan goal*

*“Provide adequate and effective assistance to victims of crime”*

#### Performance Objectives / Measurement:

Continue to have representation on the local Victim Services Board of Directors / representative on the Board

We do not have a member from our police service who is on the Board of Directors for Victim Services. Victim Services is in the process of reorganizing their operational structure, and Saugeen Shores Police Service will continue to support their initiatives and purpose. Saugeen Shores Police Service donates office space to allow Victim Services to operate out of the station as needed, however this space was seldom utilized in 2022 due to the restructuring efforts of Victim Services. We are hopeful that regular office hours will resume when the restructuring is complete.

Continue to promote and endorse the programs provided by Victim Services and other community partners to assist victims of crime / Representation on the Board. Input into development of Victim Services programs & procedures. Continued liaison with other community partners

The Saugeen Shores Police Service continues to collaborate with Victim Services and other community partners to assist victims of crime. In 2022, we were the successful recipients of a Community Safety and Policing Grant which allowed us to collaborate with local community partners to design and print pamphlets that will be used to assist victims of crime. These pamphlets directed towards victims of sexual violence and harassment will be distributed at public events and functions.

Promote and increase the number of referrals made to Victim Services by our members / In-service Victim Services training. Monitor the number of referrals made to Victim Services

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Through policy and procedure, the Saugeen Shores Police Service continues to make referrals to Victim Services Bruce, Grey, Perth in an ongoing effort to assist victims of crime and other tragic circumstances. The Saugeen Shores Police Services promotes the use of Victim Services, and also provides a link to Victim Services on the police services website: <https://saugeenshorespolice.com/services/victims/>

Promote an ongoing working relationship between the Service's Domestic Violence Coordinator and Victim Services / monitor the interaction between the Domestic Violence Coordinator and Victim Services

The Saugeen Shores Police Service continues to maintain a working relationship between the police service's domestic violence coordinator and victim services. All supervisors have received training in the Ontario Domestic Assault Risk Assessment (ODARA) which allows them to accurately screen cases for referral.

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## Road Safety (9)

### ***2020-2022 business plan goal***

***“Maintain our commitment to road safety through accountability, enforcement and public education”***

### **Performance Objectives / Measurement:**

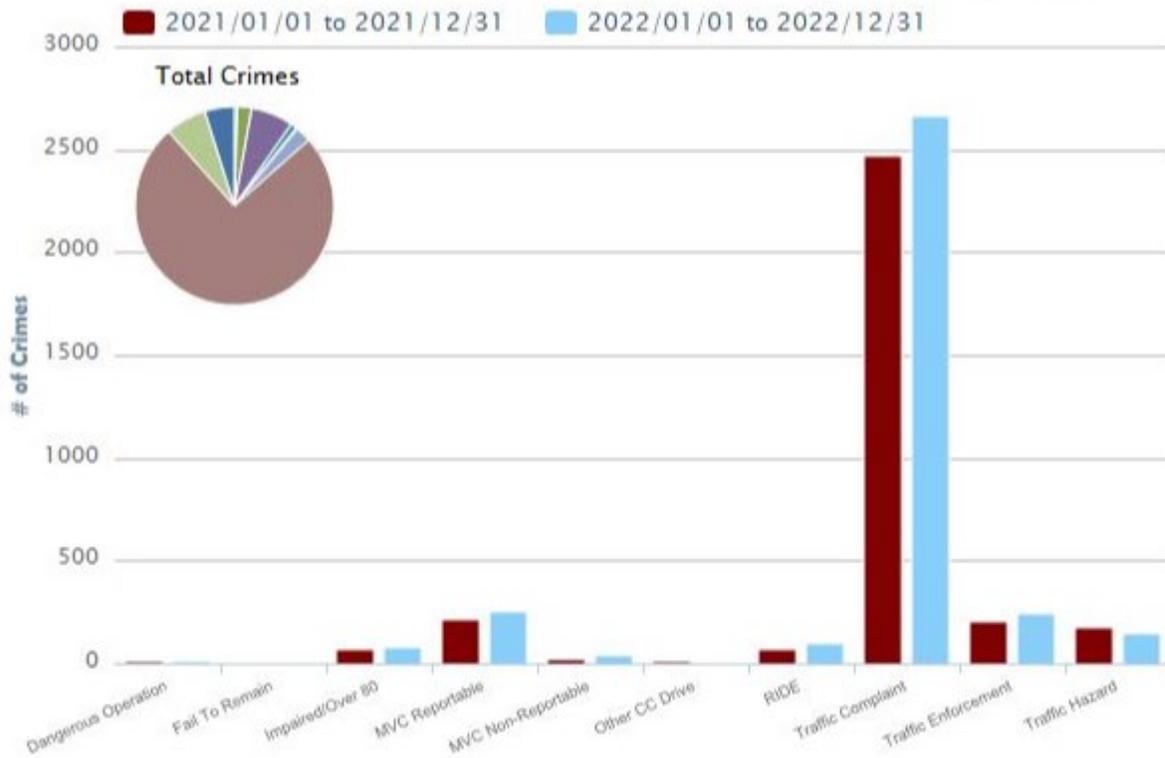
increase traffic enforcement/collision data . Distracted driving education and enforcement. Awareness through social media / acquisition and use of new data collection software & gather statistics to measure compliance

Through social media outlets, our service website, and directed traffic initiatives, the Saugeen Shores Police Service continues to promote traffic safety and participates in local, regional, and provincial traffic enforcement projects. Traffic enforcement is a high priority for the public, and our members are assigned to proactive patrols in areas of concern to help ensure the safety of motorists and pedestrians in the area. Areas of concern are addressed with high enforcement patrols, and strategizing with the Town of Saugeen Shores for other traffic mitigating initiatives.

Seek to maintain, if not increase, RIDE program funding. Training of additional Drug Recognition Expert officers. Maintain involvement with Provincial and Regional Traffic Safety initiatives / through effective reporting and tracking, request current funding levels be maintained or increased

RIDE Programs are promoted within our service on a proactive basis as well as extra duties sponsored through the Provincial RIDE grant program. In 2022 officers completed 100 RIDE programs. We strive to continually increase our RIDE presence in the area to promote sober driving and increase public safety.

-- 2021/01/01 to 2021/12/31 vs 2022/01/01 to 2022/12/31



Offence	2021/01/01 to 2021/12/31	2022/01/01 to 2022/12/31	% Change	Average
Traffic Complaint	2472	2669	7.97	2570.5
MVC Reportable	218	253	16.06	235.5
Traffic Enforcement	211	247	17.06	229
Traffic Hazard	180	152	-15.56	166
RIDE	76	100	31.58	88
Impaired/Over 80	77	84	9.09	80.5
MVC Non-Report.	24	45	87.5	34.5
Dangerous Operation	18	12	-33.33	15
Other CC Drive	12	3	-75	7.5
Fail To Remain	0	0	0	0

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Reinforce bicycle safety, motorcycle safety / enforcement of Town by-laws regarding bicycle usage & youth education

In cooperation with our Municipal partners, the Saugeen Shores Police Service continues to promote bicycle safety. Plans to host bicycle rodeos in 2023 are underway, and will be enhanced through the addition of a bicycle patrol unit that we hope to establish in the summer of 2023.

Training of officers for truck inspections / tracking of safety lane initiatives and statistics

As part of a Problem Oriented Policing Initiative planned for 2023, the Saugeen Shores Police Service will be working with the MTO to set up safety lane initiatives.

Maintain Automated Licence Plate Reader (ALPR) system / Track statistics using ALPR software

Through a government grant initiative announced in early 2022, the Saugeen Shores Police Service applied for and received funding for 3 Automated License Plate Reader Systems. These systems will be installed and ready for deployment in early 2023.

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# Contact Information



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